

# ***STEP-BY-STEP PROCEDURE FOR***

**filing a complaint on a  
designated email id & finding  
out status of the complaint etc.**

**How to place an  
investor grievance  
complaint at  
SSD Securities Pvt. Ltd.?**

## Designated Point of Contact

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Visit [www.ssdsecurities.in](http://www.ssdsecurities.in) > Contact Us

Send Email or Contact for any queries or complaints

**Or**

For any queries or complaints, please mail at

[redressal@ssdsecurities.in](mailto:redressal@ssdsecurities.in)

**Or** Get in touch with Help Desk at

033 2290 2100

### ESCALATION MATRIX FOR BROKING

Level 1 : [redressal@ssdsecurities.in](mailto:redressal@ssdsecurities.in)

Level 2 : [binod@ssdsecurities.in](mailto:binod@ssdsecurities.in)

Level 3 : [rajesh@ssdsecurities.in](mailto:rajesh@ssdsecurities.in)

Level 4 : [dilip@ssdsecurities.in](mailto:dilip@ssdsecurities.in)

### ESCALATION MATRIX FOR DEMAT

Level 1 : [redressal@ssdsecurities.in](mailto:redressal@ssdsecurities.in)

Level 2 : [pradip@ssdsecurities.in](mailto:pradip@ssdsecurities.in)

Level 3 : [gb@ssdsecurities.in](mailto:gb@ssdsecurities.in)

Level 4 : [dilip@ssdsecurities.in](mailto:dilip@ssdsecurities.in)

# **Designated Point of Contact to report grievances or complaints**

For any complaints or grievances, please mail or get in touch with Help Desk and SSD Securities will respond with a resolution.

For any complaints or grievances, please mail at

[redressal@ssdsecurities.in](mailto:redressal@ssdsecurities.in)

or Get in touch with Help Desk at

033 2290 2100

## **For finding the Status of Complaint:**

To know the status of the complaint, provide the Ticket number and mail at

[redressal@ssdsecurities.in](mailto:redressal@ssdsecurities.in)

# Investor Grievance:

SSD SECURITIES PRIVATE LIMITED	<a href="mailto:redressal@ssdsecurities.in">redressal@ssdsecurities.in</a>	033 2290 2100
NATIONAL STOCK EXCHANGE OF INDIA LIMITED (NSE)	<a href="mailto:ignse@nse.co.in">ignse@nse.co.in</a>	022-2659 8190/91
BOMBAY STOCK EXCHANGE LTD. (BSE)	<a href="mailto:is@bseindia.com">is@bseindia.com</a>	022-2272 8016
NATIONAL SECURITIES DEPOSITORY LTD.	<a href="mailto:relations@nsdl.co.in">relations@nsdl.co.in</a>	022-2499 4200

You may also lodge your grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575/1800 26 67575